



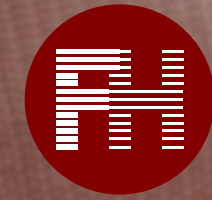
Currently, without a doubt, FH is the main partner for SAP solutions at Boticário Group.

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## BOTICÁRIO GROUP ADOPTS PAYMENT MEDIUM WORKBENCH SOLUTION WITH FH

When Boticário Group decided for automatic tax payment to utility companies, it opted to implement a solution with FH.



grupo boticário

#SuccessCase



## BOTICÁRIO GROUP ADOPTS PAYMENT MEDIUM WORKBENCH SOLUTION WITH FH

**With more than 3900 points of sale in Brazil and abroad, Boticário Group is the world's largest perfumery and cosmetics franchising network. For 11 years, it has partnered with FH for SAP consulting projects.**






Boticário Group offers comprehensive beauty solutions and delights consumers for 37 years. One of the business units at Boticário Group is the company O Boticário, the world's largest perfumery and cosmetics franchising network. Payment automation for federal, state and municipal taxes, as well as public utility bills such as water, electricity, telephone, among others, provides greater agility to the company.

The Payment Medium Workbench process is groundbreaking on SAP Standard, as most companies make this type of payment manually. Partner since the implementation of the R/3 system and with several success stories in projects, FH, with its highly-qualified team for projects in several SAP tools, such as ECC, CRM, BW, Portal, PI, among others, was selected as a success factor.

### OPERATIONAL BENEFITS

- # 40% increase in payment security;
- # Reduce manual interventions in the system;
- # Agile payment for taxes and utility bills via electronic file;
- Reduced risks of fines caused by delays.

### OVERVIEW

 Industry	Manufacturing / Retail
 Income	+ R\$12,3 billion
 Employees	+ 10.000 collaborators
 Location	São José dos Pinhais - PR
 Site	grupoboticario.com.br

### CHALLENGES

- # Implement the standard Payment Medium Workbench tool for generating payment files, rarely used by companies;
- # Meet payment needs on time, with zero chance for error, to avoid fines from government agencies and utility companies;
- # Use a certified payment method, more secure and effective;
- # Cover payments for all types of taxes, with or without a bar code, at federal, state, and municipal levels as well as their variations. Strategic and Financial Benefits;

### SUCCESS CASE

- # Implementation focused on layouts provided by three banks, contemplating their differences in the same project, to facilitate maintenance;
- # Better communication among parties: consulting company, bank and key users;
- # Setting security strategies to avoid payment errors;
- # Potential integration with the tax system, which performs tax calculation, so the bill can be ready for payment, with the appropriate fields filled out. Operational Benefits;