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+ 55 41 3593-3200  |  comercial@fh.com.br

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# PROCESS INTEGRATION BOTICÁRIO GROUP

When Boticário Group decided it needed to improve its process flow, it chose FH to implement the solution, which was a critical success factor as the project required austerity regarding compliance with specifications.

grupo boticário

#SuccessCase

## SAP SOLUTIONS AND SERVICES

With more than 3900 points of sale in Brazil and abroad, Boticário Group is the world's largest perfumery and cosmetics franchising network. For 11 years, it has partnered with FH for SAP consulting projects.

With over 600 products in its portfolio, Boticário Group offers comprehensive beauty solutions and delights consumers around the world. Boticário Group is the world's largest perfumery and cosmetics franchising network.
Integrating processes was very important in the current phase of Boticário Group's progress. Selecting a consulting company for project implementation was a critical success factor to ensure full compliance with specifications.

## OPERATIONAL BENEFITS

# Solution 40% faster and integrated with the system;

# Monitoring with proactive cockpit;

# Decrease in BASIS demand and professionals for monitoring;

# Eliminating the need to reboot the system several times a day.

# 34% reduction in maintenance costs;

# 45% increase in operational performance;

# 55% reduction in memory consumption.

## CHALLENGES

# Replacement of the Enterprise Application Integration solution for a more robust, stable and effective tool;
# Gradually replace 250 interfaces (SAP and non-SAP systems) with no impact on the operation;
# Improve satisfaction of suppliers, franchisees and internal customers;
# Have a robust product and prepared for SOA.

## SUCCESS CASE

Grupo Boticário chose FH'S team with proven expertise, certified in SAP solutions and great capacity for innovation, as well as use of best practices recommended by SAP. The project included the structuring the interface replacement strategy, using components already developed in the previous solution and division of 250 interfaces in high, medium and low criticality, assessing step by step the specific demands striving for operational efficiency;

## OVERVIEW

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|---|---|---|
| 🏠 | Industry | Manufacturing / Retail |
| 💰 | Income | + R$12,3 billion |
| 👥 | Employees | + 10.000 |
| 📍 | Location | São José dos Pinhais - PR |
| 🌐 | Site | grupoboticario.com.br |