"
Features on FH AMS add value and reliability in the services we offer to GetNet customers.
"

Giovanni Fagundes Agendes
IT Coordinator
GetNet

</coding**4people**>

member of **itelligence**

The technology that unites us, change the world.
+ 55 41 3593-3200 | comercial@fh.com.br

member of **itelligence**

GETNET ADOPTS FH AMS SUITE

When GetNet decided that it needed support to ensure high quality in the operation of its SAP solutions, it chose FH AMS suite.

getnet

#SuccessCase

GETNET ADOPTS FH AMS SUITE

Since 2003 in the Brazilian market, GetNet Network offers payment solutions and electronic transaction authorization.

A pioneer in Brazil on the N&SP Concept (Network & Service Provider), GetNet Network has been operating in the Brazilian market since 2003 offering payment solutions and electronic transaction authorization for credit and debit cards, private label, cobranded and card benefits/PAT, in addition to electronic recharge of transportation tickets, correspondent bank services, check information queries, credit records, among others. The support agreement established with FH ensures to GetNet the continuity of mission critical processes through management of its SAP applications. Enabling the service provided the company increased performance and traceability of its processes, supporting the company's market expansion.

CHALLENGES

Support the high heterogeneity of technology platforms integrated to SAP ERP;
Minimize impacts in operational procedures;
Continuously support and improve, in a robust and reliable manner, the solution responsible for processing an average of 500,000 Service Invoices (NFSe) monthly;
Increase process performance;
Optimize integration between SAP and Non-SAP systems through SAP PI.

SUCCESS CASE

The project provided a reduction in incidents and a better use of employees' time, as well as a reduction in operating costs and legal and tax risks.

OVERVIEW

Industry	Services
Income	+ R$ 4 million
Employees	+ 3.000
Location	Campo Bom - RS
Site	getnet.com.br

OPERATIONAL BENEFITS

Eliminating inconsistencies in the transmission flow of NFSe;

Process execution monitoring;

Greater traceability of critical processes;

Shorter response time for incident solutions;

Increased process performance (programs and interfaces) with Nf-e;

60% reduction in incidents;

Using 100% of contracted hours, accumulating a time bank;

Reduction of travel expenses through remote services;

Reduction of operating costs;

Reduction of legal and tax risks.